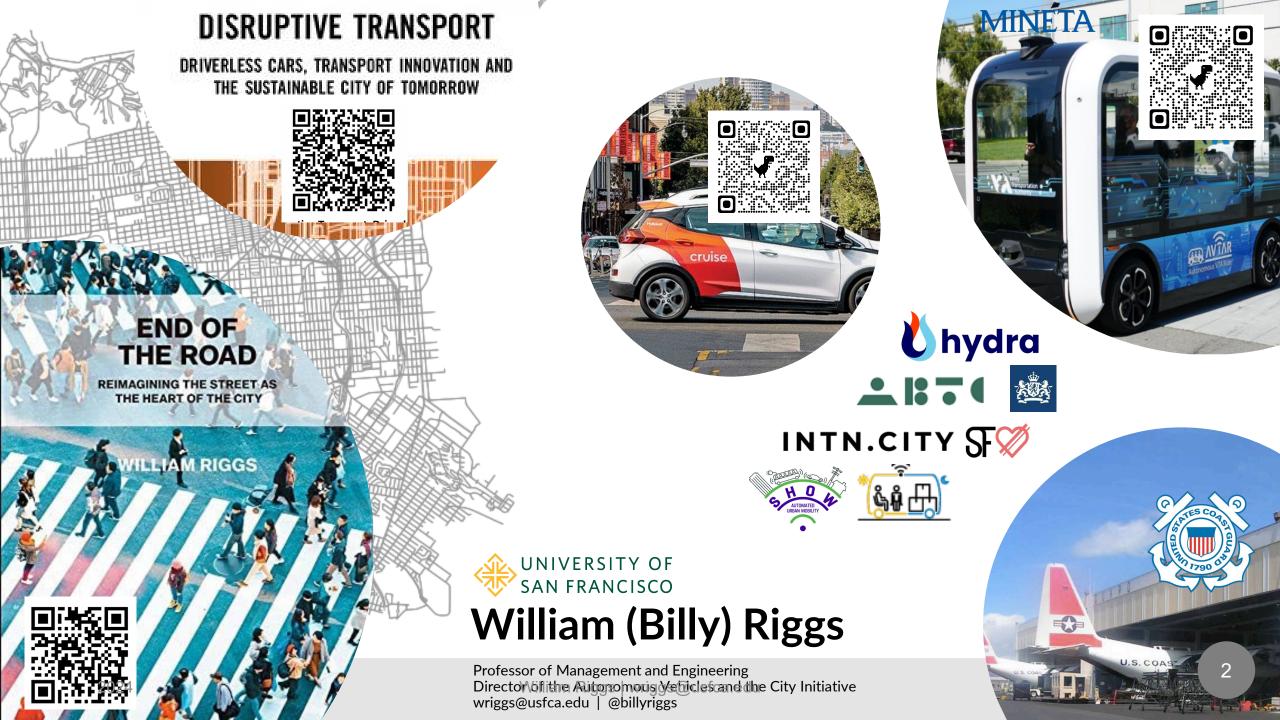
Lessons in Remote Supervision & AV Operations

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cruise

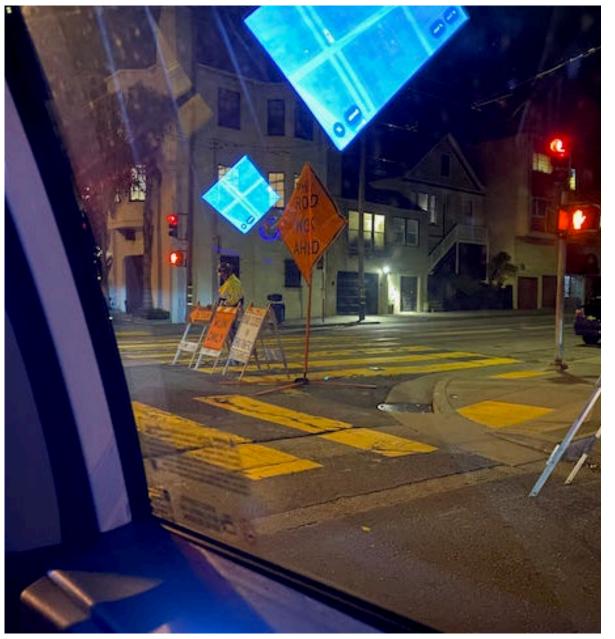




Import of Monitoring & Incident Response

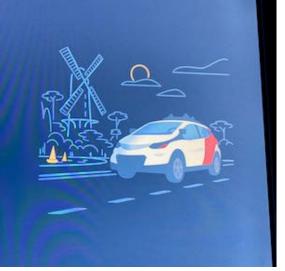
- <u>Monitoring systems.</u> Systems must be capable of tracking vehicle performance, detecting system malfunctions, and responding to unexpected conditions. This includes the integration of advanced sensors, cameras, and radar technologies that provide continuous feedback to both the vehicle's control systems and remote operators.
 - Human-in-the-Loop Control Systems^{**}: Despite advances in automation, the inclusion of a human-in-the-loop (HITL) system for oversight and intervention remains important. This approach ensures that human operators can take control of the vehicle in complex or ambiguous situations where automated systems might struggle. Goal of 10:1 ratio.
- <u>Incident Response</u>: Collecting and analyzing data from AV operations helps identify patterns that can lead to improvements in system design and operation. This includes analyzing incidents or near-misses to refine algorithms, and curb-side infra interface for PODU.
 - <u>Curbside interface important forthcoming finding for EUCAD 2025</u>





Something happened on your trip Blueberry is pulling over to a safe stop

- G Cruise Support is calling you to help
- stay buckled up and wait in the car
- If you need to, exit on the sidewalk side (check for bikes and cars)





Drivers Support

Learn AI and accelerated computing essentials at GTC on March 20-23. See recommended sessions.

Self-Driving Vehicles Products - Solutions - DRIVE Videos Partners Podcasts For Developers

Solutions for Self-Driving Cars

Dynamic Data to Inform Responses to Disengagements, Collisions and Minimum Risk Conditions, Maintenance, etc.

for everyone.

🔪 nauto

Product Partners Resource

Safer fleets and safer roads fo

Don't just record collisions. You can help prevent them – if you have predictive-AI. To accelerate the advent of fully driverless cars.

helm.ai

Smart Data for Autonom

heex

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Technology Prod

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	Constraint Typ e s	Example Constraint Tiers
	Geofence Constraints	 Fixed route driving Limited geofence driving Expanded geofence driving Full geofence driving
	Operational Hour Constraints	 Low traffic hours Expanded traffic hours Full operational hours (i.e. 24/7)
<u>:he-</u> <u>Y-</u> tic-	Passenger Constraints	 Test Operators No Passengers Internal Employee Passengers Public Passengers
	Fleet Size Constraints	 Single Driverless AV Operations Pilot Fleet (e.g., 10-15 Driverless AVs) Limited Fleet (e.g., 50+ Driverless AVs) Commercial Fleet (e.g., 500+ Driverless AVs)

Importance of Planning ODD

"Build up" Approach to Fleet Operations https://getcruise.com/news/blog/2022/thecruise-safety-report-advancing-our-safetymission-through-a-transparent-and-holisticapproach/

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Public-Private Dialogues More Important than Ever



Work closely with city officials and regulatory bodies to develop policies that support innovation while ensuring safety is critical. Involves <u>transparent reporting of system</u> <u>capabilities</u>, performance data, and safety incidents to build public trust and regulatory confidence.



Stakeholder Involvement: Engaging with the community early to be inclusive and aligned with public needs.

Potential for Digital Transformation of Traffic Management

- Congestion management using technology
 - Digitizing roadways w/ Dynamic signs and lines for prioritization (create network / operational efficiency)
- Increase Carrying Capacity of Lanes with HOV / Transit Dedication
 - priority lanes with new form factors
 - Automated cars / shuttles
- Retooling incident / emergency response
 - Infrastructure and Workforce



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